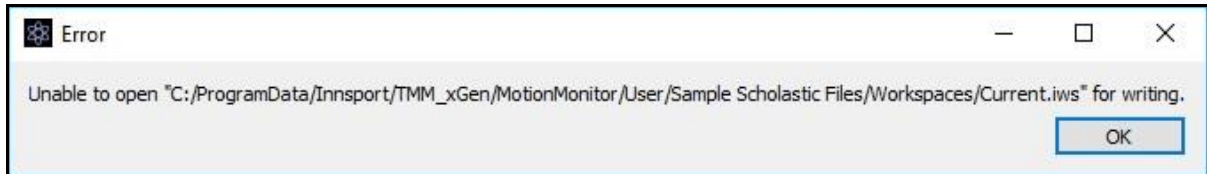


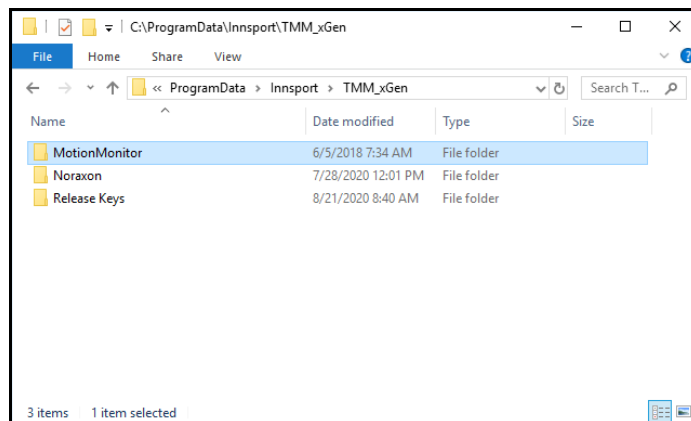
The MotionMonitor xGen FAQ: **Why am I encountering an unable to open file for writing error message?**

Unable to open file for writing errors are typically encountered when attempting to save a file or when closing the application, at which point The MotionMonitor xGen is also attempting to save and write data to a file.

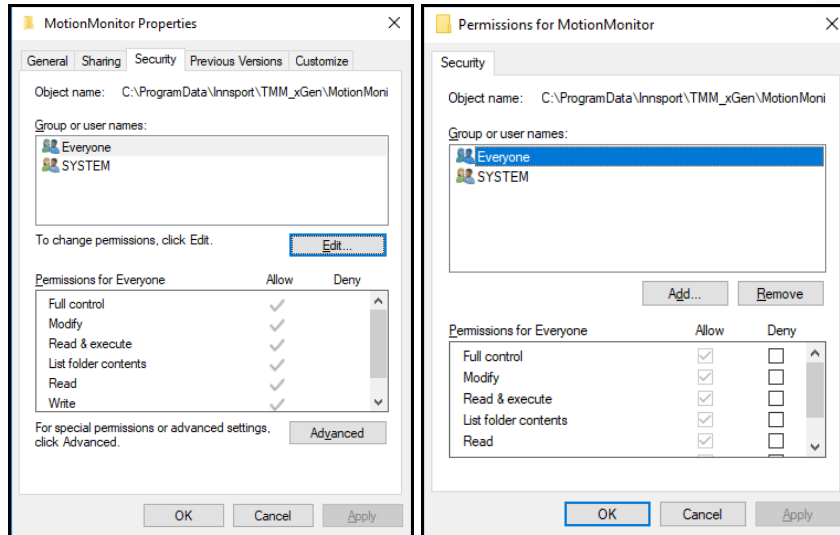


This error is typically associated with Windows folder permission settings that prevent The MotionMonitor xGen from accessing or modifying elements within a given directory.

To modify folder permissions, browse to the C:\ProgramData\Innsport\TMM_xGen directory in File Explorer and right-click on the "MotionMonitor" folder and select "Properties."



Select the Security tab and click on the “Edit” button. Select your Group or user name from the list and make sure that all of the permissions are allowed and that none are denied.



Click the “Apply” button and then the “OK” button to exit out of any remaining dialogs. These settings should be applied to this folder as well as any subfolders and files.

If these settings cannot be accessed, make certain that you are logged into Windows as a User with Administrative privileges.